IRIS CONSULTANT BIOGRAPHY

Consultant Name: Terri T. Carson

Company Name: Connections
An IRIS Consultant Agency by Lutheran Social Services

Phone Number: 414-335-9020

Email: terri.carson@lsswis.org

Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
Connections	August 10, 2015	IRIS Consultant

Care Responsibilities
Assist individuals with physical and developmental disabilities and older adults to maintain their independence with self-directed services.

Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
Springfield College	Masters in Human Services	Yes	12/2015

Credentials

Name of Certification/Accreditation	Certifying Agency	Date Certification was Obtained
Click here to enter text.	Click here to enter text.	Enter Month/Year.

Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)
I have extensive experience working with children and families who have dealt and struggled with mental health illnesses, as well as developmental disabilities.

County/Region I'm familiar with
Milwaukee County

Languages or Communication Skills
English

I'm comfortable with pets in the home
Yes

More about me
I was born and raised in Milwaukee, and have more than 13 years of experience working with children and families who have dealt and struggled with mental health illnesses, as well as developmental disabilities. I am extremely familiar with

Milwaukee County and all its neighborhoods, and have worked with many different cultures, as well as diverse social economical backgrounds.

Prior to joining the Connections IRIS consultant team, I served as a mental health supervisor directing a team of care coordinators who partnered with children and families to assemble a child-and-family team. I also built rapport and empowered families.

In addition, I served as a supervisor working with children in the child welfare organization. Here, I assisted and supported my team by defining problem areas, assembling facts and recommending solutions. I connected families to community resources and helped them utilize them most effectively.

I also worked as psychiatric crisis worker with the Milwaukee County Mobile Urgent Treatment Team (M.U.T.T.), responding to crises affecting children under age 18. And, I also served with the same program in the Milwaukee Public Schools, grades 6 through 12, responding to school truancy and mental health issues.

I have a life-long passion for learning. I hold a BS degree in educational policy and community studies from the University of Wisconsin-Milwaukee, an MS degree in human service–organization management leadership from Springfield College of Human Services in Milwaukee and I am currently working on my doctoral degree in educational leadership from the University of Phoenix.

I'm a true people person, a social being who enjoys speaking with families, hearing their stories and what makes them excited and happy. In my free time, I enjoy attending church services, spending time with my family and friends, going for walks, watching television, shopping, and listening to all types of music especially R and B, gospel and jazz.