Helping you plan and direct long-term care services and support

Connections is part of Lutheran Social Services of Wisconsin and Upper Michigan

Connections draws upon the vast experience of our parent organization, Lutheran Social Services of Wisconsin and Upper Michigan (LSS). LSS is a not-for-profit organization that has served residents of Wisconsin and Upper Michigan for more than 130 years, regardless of religious affiliation or background. For more information, go to lsswis.org.

Connect with us today

At Connections, we follow your vision, assist you down the path you choose and serve as your partner along the way. We help you identify the organizations, programs and individuals to serve you, and we help you manage requirements under the IRIS program.

To learn more about Connections and how we can serve you in your community, please visit connectionswis.org, call toll-free at 1-844-520-1712 or email us at connections@lsswis.org.

We look forward to meeting you!
To meet our team, please visit connectionswis.org to read about our backgrounds, approaches to serving individuals and our personal histories.

**Helping make IRIS work for you**
IRIS may be new to you, so here’s how it works. IRIS is a self-directed long-term care option for older adults, and adults with developmental or physical disabilities. When you choose IRIS for your long-term care, we will work with you to develop an Individual Services and Support Plan. You will have a predetermined budget and guidelines of allowable support and services. Your Connections consultant will work with you to help you design a cost-effective personal plan that has the flexibility to manage goods and services to meet your long-term care needs. The plan will help you maintain and strengthen your connections to the community and those who are important in your life.

**The heart of our consultants**
Our Connections IRIS consultants not only have the background and experience to serve you, we chose them because of their passion for this work. They have great listening and communication skills, attention to detail and a strong desire to support people – to help you live the best life possible.

Your Connections IRIS consultant will help you identify your needs and desired outcomes, work side-by-side with you as a participant who directs your own care or with those responsible for directing supports and services for loved ones.

**Deep roots in long-term care and serving people**
We built Connections, an IRIS consultant agency, from the ground up with a group of determined leaders who have personal and professional experience improving and navigating the long-term care system – and who understand it intimately. Connections leaders have helped develop self-directed programs in Wisconsin and in other states and countries.

Our leaders have also served as IRIS consultants and have experience as parents of young people with disabilities and caregivers of older adults in need of long-term support. As a result, they understand the challenges you face because they live them every day. Our team-based consultant approach helps share these real-life experiences among our members to benefit you.

**LET’S GET STARTED**
Once we receive a referral from the Aging and Disability Resource Center (ADRC) that you want to work with Connections, our referral specialist will contact you within 24 hours, or one business day, to welcome you and begin our relationship. Next, you will hear from one of our IRIS consultants within three days to set a date for our initial meeting.